

STATE OF CALIFORNIA
Budget Change Proposal - Cover Sheet
 DF-46 (REV 10/20)

Fiscal Year 2023/24	Business Unit 2740	Department Motor Vehicles	Priority No. 4
Budget Request Name 2740-102-BCP-2023-MR		Program 2135 Driver Licensing & Personal Identification	Subprogram N/A

Budget Request Description

Chapter 314, Statutes of 2021 (AB 796) - Voter Registration: California New Motor Voter Program

Budget Request Summary

The California Department of Motor Vehicles (DMV) requests \$4.5 million of funding in fiscal year (FY) 2023-24 for personnel and contracted resources from the General Fund to continue DMV's planning and implementation activities to comply with Chapter 314, Statutes of 2021 (AB 796, Berman). AB 796 makes numerous changes to the California New Motor Voter Program including, but not limited to, modifying voter registration application acceptance dates, enhancements to the transfer of data to Secretary of State's (SOS), and customer identity verification and validation activities. This request for FY 2023/24 will utilize funds for the solution implementation for impacts resulting from AB 796.

Requires Legislation <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Code Section(s) to be Added/Amended/Repealed N/A	
Does this BCP contain information technology (IT) components? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <i>If yes, departmental Chief Information Officer must sign.</i>	Department CIO Prashant Mittal	Date 3/8/2023

For IT requests, specify the project number, the most recent project approval document (FSR, SPR, S1BA, S2AA, S3SD, S4PRA), and the approval date.

Project No. 2740-232 **Project Approval Document:** Stage 2 Business Analysis (S1BA)
Approval Date: 9/19/2022

If proposal affects another department, does other department concur with proposal? Yes No
Attach comments of affected department, signed and dated by the department director or designee.

Prepared By Hugo Sanchez-Aldana	Date 4/3/2023	Reviewed By Lee P. Scott	Date 4/4/2023
Department Director Steve Gordon	Date 4/5/2023	Agency Secretary Toks Omishakin	Date 4/6/2023

Department of Finance Use Only

Additional Review: Capital Outlay ITCU FSCU OSAE Dept. of Technology

PPBA Eamon Nalband	Date submitted to the Legislature 5/12/2023
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A. Budget Request Summary

The DMV requests \$4.5 million General Fund to support implementation impacts resulting from AB 796 California New Motor Voter Program (Chapter 314, Statutes of 2021). The AB 796 – California New Motor Voter Program Project will allow the DMV to modify and improve current business process flows of various customer service channels that impact multiple DMV systems, applications, and services such as: remittance processing equipment, online customer DL/ID card applications, identity, and document management. DMV is requesting three (3) temporary positions in FY 2023/24.

Budget request 2740-042-BCP-2022-GB for FY 2022/23 was approved for \$1.4 million to support the AB 796 – California New Motor Voter Program Project's planning phase for the National Voter Registration Act (NVRA) Coordinator position.

B. Background/History

The National Voter Registration Act of 1993 requires a state to, among other things, establish procedures to register a person to vote for federal office by an application made simultaneously with a driver license application. In compliance with federal law, the Department and the Secretary of State (SOS) implemented the California New Motor Voter Program.

The California New Motor Voter Program is California's Automatic Voter Registration process. The DMV and the SOS automatically registers an eligible applicant applying for a driver license, identification card, or when submitting a change address request, to vote unless they opt out. From the submitted application, the DMV then collects and transmits voter registration information to the SOS. The information transmitted to the SOS constitutes a completed affidavit of registration and SOS is required to register or pre-register the applicant to vote. DMV sent approximately 9 million records to the SOS in calendar year 2019 and 8 million records in calendar year 2020.

The California New Motor Voter Program is compliant with the National Voter Registration Act by including: an applicant's attestation of eligibility to vote; their signature; and personal identifying information (i.e. name, address, birthdate, and DL/ID card number). Within 10 days of the application, the data is then submitted electronically to the State's Registrar of Voters containing the information accepted by the DMV. The California New Motor Voter Program also requires that applicants be given the ability to select and/or change political party preferences, languages for written materials, provides information pursuant to California's statutory permanent vote by mail scheme, and allows applicants to receive phone or email updates related to their voter status and activities if they chose to opt-in.

The opportunity to register to vote is offered to any applicant or person updating an address, except for existing AB 60 (Alejo, Chapter 524, Statutes of 2013) customers without legal presence in the United States, which are provided with a renewal form that does not contain voter registration information. Once the DL/ID card applications are sufficiently complete for the system to process, the voter registration records are delivered to SOS within five days or less on average—often within two days of information acceptance.

The SOS has adopted regulations to assist the department in collecting the required information. Additionally, an inter-agency agreement has been established between SOS and DMV to ensure that the system continues to operate as designed and allows for safe modification as technology evolves.

Among other requirements, the primary objective of AB 796 is the separation of the transmittal of voter registration information to the Secretary of State (SOS) from completion of the driver license / identification card (DL/ID) transaction, payment of DMV fees, etc. If a customer has given DMV enough information on a DL/ID application for it to be considered a complete voter registration application, then whether the customer's DMV business is still pending should not hold up the voter registration information from going to SOS. AB 796 makes the following changes to the California New Motor Voter Program:

- Defines a “DL/ID card application” to mean an original DL or ID card application, renewal, or notice of change of address.
- Separates the DL/ID card application from the voter registration application by specifying that every DL/ID card solicitation shall include a voter registration application.
- Defines a new term “Completed Voter Registration” as the part of the DL/ID card application process, which contains voter registration information for applicants who have not declined voter registration; do not use a confidential address; and that contains sufficient information to determine eligibility, prevent the creation of duplicate records, and allow the SOS and county officials to administer voter registration.
- With an effective date of July 1, 2025, or the completion of the department’s enterprise modernization effort—whichever is earlier—specifies that a completed voter registration application included with a DL/ID card application that is accepted by the department shall be deemed accepted on the date the completed voter registration application is received by the department (whether by mail, in person, electronically, or other) and then transmitted to the SOS no later than 10 days after DL/ID card solicitation. This, however, is contingent upon the department receiving approved identity documentation by the applicant as pursuant to the California Vehicle Code (CVC) for the type of application submitted.
- With an effective date of July 1, 2025 or the completion of the department’s enterprise modernization effort—whichever is earlier—specifies that a completed voter registration application accepted within five days from the last day to register to vote in a federal election, shall be transmitted to the SOS no later than five days after the date of acceptance, provided that the department has approved the identity documentation submitted by the applicant as specified in the CVC for the type of application solicited.
- With an effective date of July 1, 2025, or the completion of the department's enterprise modernization effort—whichever is earlier—specifies that the department shall accept and transmit a completed voter registration application included with a DL/ID card application even if, pursuant to the CVC, the DL/ID card application is incomplete, or the DL/ID card associated with the applicant who submitted an application for voter registration is inactive due to failure to pay fees or any other action that is unrelated to the department's approval of an applicant's identity documentation, and/or to an election official's ability to prevent duplicate voter registrations and/or preregistrations, and/or to assess the eligibility of the applicant, and/or to administer voter registration, preregistration, and/or other election procedures.
- Requires the department and the SOS to develop and enter into an inter-agency agreement specifying how the department and the SOS will cooperate to fulfill the requirements of the program.

- Requires both the Department and the SOS to designate an employee as their department's National Voter Registration Act (NVRA) coordinator, who shall be responsible for the department's compliance with the California New Motor Voter Program and the National Voter Registration Act.

C. State Level Consideration

DMV has utilized modern technology to implement and create new service channels that provide opportunities to gather motor voter data and better serve its customers. A few examples are the Virtual Field Office (VFO) to process transactions online instead of requiring an in-person office visit; expanded online and DMV Now Kiosk services to include additional transactions; expanded DMV Express locations statewide to expedite the REAL ID application process; and the uploading of documents online for customer convenience prior to their visit shortens field office wait times.

The DMV's 2021-2026 Strategic Plan was designed to unify the many initiatives currently underway, and on the horizon, which will propel the department towards providing greater services and positive experiences for our customers. This effort supports the following goals in that plan:

- **GOAL 2: DIGITAL SERVICES**
Deliver simpler, faster ways to fulfill customer needs through expanded digital services.
- **GOAL 3: TECHNOLOGY & DATA**
Create flexible, secure technology systems to enable innovation and continuous improvement.

D. Justification

Current Status of Planning Activities:

On December 31, 2021, the Stage 1 Business Analysis (S1BA) was approved by the California State Transportation Agency (CalSTA) and accepted by the California Department of Technology (CDT). During the Stage 2 Alternative Analysis (S2AA), the requirements gathering, research and analysis was performed to support the estimated costs presented in the approved FY 2022/23 BCP. The S2AA was submitted to CDT for review and it received approval on September 19, 2022. Since then, the AB 796 – California New Motor Voter Program Project has awarded supporting planning ancillary contracts to assist with project management, and organizational change management activities, which will continue through planning and project implementation lifecycles. Also, the Business Process Re-engineering (BPR) and Business Analyst (BA) solicitation is in review and pending release.

Currently, the Stage 3 Solution Analysis (S3SA) documentation and the primary contract to hire Identity Management Professional Services are in development. The S3SA approval and the release of the primary solicitation is anticipated for March 2023. Stage 4 Project Readiness and Approval (S4PRA) and award of the primary contract are estimated by July 2023.

Based on the approved funding for FY 2022/23, DMV hired the DMV NVRA coordinator required by AB 796. They are currently overseeing the staff responsible for ensuring the requirements of both the NVRA and California New Motor Voter Act (AB1461) are met. Supporting staff are being hired and trained as needed on a permanent basis; however, the NVRA coordinator requests two (2) additional temporary positions to help support the program during the planning, development, and deployment of the AB 796 project.

During the SOS's analysis of AB 796, the SOS did not anticipate any technology changes to their motor voter program. After discussion with DMV about its intent to modernize the transfer of data, the SOS anticipates that technology changes may be required. Based on approval of the DMV's AB 796 BCP for FY 2023/24, the SOS may submit their own BCP for technology changes to their system to allow for integration with the DMV systems to transfer motor voter data.

Below is a status of the planning and project support contracts:

Prior Year Supporting Contracts	FY 2022/23	Status
Supporting Contracts	\$390,000	
Project Management / Organizational Change Management	\$150,000 *	Awarded
Business Process Re-engineering / Business Analysis / Tester	\$240,000 *	In Review

Note: * These contracts were awarded but funding is contingent on the approval of the PAL Stage 4 approval and BCP FY 2023/24 approval.

Program Operational Staff:

The DMV requests a total of \$275,000 in FY 2023/24 to temporary funding of two (2) Motor Voter Program Manager III positions to support the planning and implementation lifecycles.

Program resources are needed to assist with the documentation, testing, and implementation of the needed process modifications for the newly anticipated workload. The resources will coordinate with departmental program and information technology (IT) staff, consultants, the DXP System Integrator vendor, project team members, and external stakeholders, during development and throughout, outlining business requirements, review system requirements, perform user-acceptance-testing (UAT), and to ensure that the proposed solutions and business rules meet the requirements of AB 796 and the NVRA. Staff will also attend meetings and provide recommendations on system and program changes.

The below are the requested program positions:

Workload	Classification	FY 2023/24
Motor Voter Program	Manager III	2
Legal Counsel	Attorney IV	1
Total Requested Temporary Positions		3

Manager III

DMV is requesting two (2) temporary Motor Voter Program Manager III positions for the project implementation phase during FY 2023/24. They will be the subject matter experts (SMEs) for the hired vendors and project teams to provide input regarding the associated IT system modifications to the DL/ID card service channels and California New Motor Voter Program. Their responsibilities will include but are not limited to: leading the elicitation and documentation of the most complex business requirements; leading workgroups and efforts to add, enhance and update services related to the updated requirements for the New Motor Voter program; as well as analyze business requirements, business problems and develop systems requirements specifications. In addition to assisting with input data, these positions will test system responsiveness, functionality, and liaise with vendors (system integrators), internal IT staff, DXP project team, SOS, and other stakeholders related

to data transmission, validation, and approval of the system solution during development and implementation.

Attorney IV

DMV is requesting \$279,000 in funding for FY 23/24 from the General Fund for legal counsel at the Attorney IV classification to oversee compliance of the Motor Voter Program. This position acts as the in-house expert on election law and provides legal advice and counsel to the Motor Voter Program on compliance with election law at both the state and federal levels. Legal counsel duties include acting as an advisor at stakeholder discussions to address any legal concerns, responding to litigation and record requests, and analyzing proposed legislation impacting the program. In addition, legal counsel represents the department in all Motor Voter matters; including representation in complex negotiations with SOS, stakeholders, vendors, and oversight entities (i.e. CalSTA, Governor's Office, AB796 Taskforce attendees, etc.) and manages any complex federal litigation with assistance from the Attorney General. This position directly interfaces with the National Voter Registration Act (NVRA) coordinator/branch chief and Deputy Director on matters requiring rapid evaluation, analysis, and resolution, and remains available to help triage and resolve any concerns that arise before they escalate to the point of litigation. This responsibility is currently being fulfilled by a redirected DMV MVA funded position.

Workload Tasks	Annual hours	Temp PY
Research Issues	320	0.2
Attend Motor Voter Program Meetings	120	0.1
Review documents	80	0.0
Evaluate, draft, review and approve agreements, letters, contract provisions, emails, negotiation documents and correspondence, letters to stakeholders, including Secretary of State.	320	0.2
Research, prepare for, conduct and follow up on meetings with statewide impact related to the Motor Voter program with special interest groups, Secretary of State, internal and external stakeholders.	700	0.4
Interface with NVRA Coordinator and Policy Deputy Director related to critical matters stemming from inquiries by SOS, special interest groups, elected officials, CalSTA, etc.	240	0.1
Total	1780	1.0

Proposed IT System Modifications & Solution Contracts:

DMV requests \$2.2 million in FY 2023/24 for contracts to modify the current legacy systems and assist with the develop and implement a Platform-as-a-Service (PaaS) solution in coordination with DMV's enterprise modernization effort, Digital Experience Platform (DxP). In addition, to modifying and improving current business process flows of various customer service channels that impact multiple DMV systems, applications, and services such as: SSKs; remittance processing equipment; online customer DL/ID card applications; as well as identity and document management to ensure compliance with AB 796 requirements. The hired professional services are necessary to assist with the

development, modifications, and implementation of the solutions prior to the required AB 796 effective date of July 1, 2025.

Contract Type	FY 2023/24
IT System Modifications & Solution Contracts	\$2,208,000
System Integrator / Developers	\$1,358,000
Identity Management Professional Services	\$500,000
Identity Management Software	\$100,000
Infrastructure Modifications	\$50,000
Remittance System Modifications	\$200,000

System Integrator / Developers

DMV requests \$1,358,000 in FY 2023/24 to support the system integrator (SI) vendor that will be hired to modify the current legacy systems to provide compliance with AB 796 requirements prior to the DXP DL Phase 3 completion. In addition, the resources will assist with the development and implementation of the PaaS solution as coordinated through the DXP project. The currently released DXP DL Phase 3 solicitation includes AB 796 - California New Motor Voter Program requirements to transition from the proposed retiring legacy systems. The AB 796 project SMEs and ancillary contract vendors will coordinate with and provide motor voter process expertise to the DXP DL SI vendor and DXP project team members.

The DXP DL SI vendor developers will utilize agile methodologies to ensure improved product quality. Involving business stakeholders throughout the development process will help ensure that DMV customer needs are met. The developer will design and build, with input from both technical and business users, standardized operating documentation to aid in transferring knowledge to users at DMV.

Identity Management Professional Services

DMV request \$500,000 in FY 2023/24 to hire an Identity Management and Security Architecture services to design, develop, and implement secure identity management processes and identity documentation verification and validation to comply with AB 796 California New Motor Voter Program requirements. The vendor will be required to educate and transfer knowledge to the DMV technical staff, as well as train business staff on how to operate based on new business processes.

Identity Management Software

DMV request \$100,000 in FY 2023/24 for the identity management software services required during the project phase. DMV will strengthen the identity management of our customers and the identity validation provided through the online digital channels for DL/ID renewal and change of address applications; therefore, resulting in higher costs for the verification and validation executed.

The intent of this identity validation is to harmonize verification levels between online and in-office transaction flows. The in-office DL/ID original and renewals, name and gender change applications are not impacted; therefore, do not require any additional identity management validation. In addition, Self Service Kiosk transactions are already at the appropriate identity management verification level and remittance processing of in-bound mail cannot accommodate identity management validation. The identity management professional services will design the security architecture regarding the utilization of various methods to validate the online customer's identity,

in addition to authenticating information and documents provided digitally to meet the AB 796 - California New Motor Voter Program requirements.

Infrastructure Modifications

DMV requests \$50,000 in FY 2023/24 for consultant services to provide infrastructure, server support and guidance throughout the required modifications for the various customer service channels.

Remittance System Modifications

DMV request \$200,000 in FY 2023/24 for necessary upgrades to the current remittance scanning system which will need to be reprogrammed by the proprietary vendor to refine the process flow modifications. The vendor will design, build, and implement the changes to the remittance system in accordance with these requirements. The vendor will be required to educate and transfer knowledge to DMV technical staff, as well as train business staff on how to operate based on the new business processes.

Supporting Contracts:

DMV requests \$1,700,000 in FY 2023/24 for necessary continuing support for contracts in the areas of project management, business analysis, oversight, and other supporting IT for the hired consultants to ensure successful implementation of the AB 796.

Contract Type	FY 2023/24
Supporting Contracts	\$1,700,000
Project Manager (PM)	\$300,000
Organizational Change Management (OCM)	\$250,000
Business Process Re-engineering / Requirements / Business Analyst / Tester	\$800,000
CDT Project Approval & Oversight (PAO)	\$131,000
Independent Verification & Validation (IV&V)	\$150,000
Other Information Technology	\$69,000

Project Manager (PM)

DMV requests \$300,000 in FY 2023/24 for Project Manager (PM) consultant services in support of the planning, execution and control of the project including managing project activities. The PM will plan and designate project resources, project schedule, prepare budgets, monitor progress, identify and track project risks, issues, and coordinate with the DxP project management, team members, consultants, and present regular project status updates to stakeholders including the DMV directorate. The consultant will also assist with managing the on and off-boarding of vendors, manage approvals for deliverables, as well as tracking and coordinating various consultants' activities.

Organization Change Management (OCM)

DMV requests \$250,000 in FY 2023/24 to continue the OCM services to focus on the project changes impacting the end-user, including changes to operational areas such as: FO business processes, systems, technology, changes impacting job duties, roles, and organization structures. An effective OCM model directly contributes to the overall project's ability to realize value through faster speed of adoption, higher ultimate utilization, and a greater level of proficiency.

Business Process Re-engineering / Requirements / Business Analyst / Tester

DMV requests \$800,000 in FY 2023/24 to hire and continue Business Process Re-engineering (BPR) and Business Analyst (BA) services to draft and complete system requirements documentation for planning

and project documents. The BA will analyze and define the existing business process workflows in accordance with the new statutory requirements.

It is essential for DMV to take steps to allow optimal customer service and improve the user experience for our internal and external customers. The AB 796 project will address the business problem by improving the department's ability to provide SOS the completed affidavit of registration so that SOS can register or pre-register the applicant to vote. The BPR consultants will apply Lean Six Sigma methodologies to DMV business practices resulting in improved effectiveness and efficiency of service delivery and operation processes thereby eliminating waste. They will also document "As-Is" as well as "To-Be" processes and identify procedural improvements.

Additionally, the incumbent will coordinate with and provide motor voter process expertise to the DxP DL SI vendor and DxP project team members to assist in the creation of agile artifacts such as "User Stories." Along with participation in agile scrum teams and working with developers to design the solution for the multiple service channels, they will also perform testing and quality assurance to ensure business requirements/user stories are met.

CDT Project Approval & Oversight (PAO)

DMV requests \$131,000 in FY 2023/24 to fund CDT Independent Project Oversight support. The CDT PAO representative is providing PAL support and guidance to the DMV team regarding the necessary PAL deliverables until PAL Stage 4 is approved. Then the PAO representation will provide oversight services to the senior project leadership and DMV project team throughout the life of the project.

Independent Verification & Validation (IV&V)

DMV requests \$150,000 in FY 2023/24 for IV&V consulting service to be performed in accordance with CDT SIMM 45. DMV will contract out for an independent provider for IV&V services. The IV&V consultants will provide monthly reporting on the status of the project from a technical aspect. IV&V will assess the project from an independent point of view, while also ensuring that resources are used appropriately.

Other Information Technology

DMV requests \$69,000 in FY 2023/24 for IT equipment and software required for the hired consultants to perform the project activities.

E. Outcomes and Accountability

Project Approval Lifecycle Review and Approval Process

The Project Approval Lifecycle (PAL) is divided into four stages, each separated by approval "gates". The gates provide a series of approval points, where CDT involves critical partners from across CDT and other state control agencies (such as California Department of Finance (DOF) and Department of General Services (DGS)) to evaluate the PAL documents and provide approval to progress to the next stage. As additional information is collected and refined through the PAL, the cost estimates, schedules and business objectives are progressively updated and evaluated to determine if the project is still practical investment for the State to pursue. The estimated timeline for the AB 796 project PAL stages is shown in Section G.

Controls and monitoring of the project and resources

CDT Project Approvals and Oversight will perform the Independent Project Oversight (IPO) services on the AB 796 Project. DMV will also enter into a contract for a consultant to provide Independent

Validation and Verification (IV&V) services. The IPO and IV&V assessors will provide required monthly reporting on the status of the project. This will not only assess the project from an independent point of view, but also ensure that project management processes and deliverables, along with the technical assessments of system development, to determine if the requirements, quality, and customer needs are met. The CDT IPO will generate a monthly Independent Project Oversight Report (IPOR) to detail the AB 796 Project's progress against the project objectives, scope, schedule, and costs defined in the approved PAL documents. The IPOR will identify any project risks, issues, findings and recommendations throughout the project lifecycle.

According to DOF Budget Letter 22-15, the AB 796 Project will be required to provide DOF quarterly Planning Expenditure Reports (DF-576) through the PAL Stages. The purpose of DF-576 is to account for all project planning expenditures throughout the PAL process and capture metrics on how planning relates to or increases project success.

In addition, the NVRA coordinator will collaborate with the SOS and the oversight team on behalf of the department to support activities relating to motor voter and provide support implementing the requirements set by the NVRA. The NVRA coordinator is also required to respond to and report any irregularities pursuant to the NVRA and the California New Motor Voter Act.

F. Analysis of All Feasible Alternatives

DMV reviewed the proposed AB 796 Program requirements, and the only alternative is to obtain various external consulting and professional services to modify and improve current business process flows of various customer service channels that impact multiple DMV systems, applications, and services such as: SSKs, Remittance processing equipment, online customer DL/ID card applications, as well as identity and document management. Moreover, the new DxP DL PaaS solution will replace current DL legacy systems addressed by AB 796 which includes requirements and provides a timely and effective method of transmitting motor voter data to SOS.

G. Implementation Plan

The Implementation Plan for the PAL Stages completion timeline and contract award for the Voter Registration AB 796 - California New Motor Voter Program effort is currently the following:

PAL Stages	Status	Complete
Stage 1 Business Analysis	Approved	December 31, 2021
Stage 2 Alternatives Analysis	In CDT Review	January 2023
Stage 3 Solution Development	In Development	March 2023
Stage 4 Project Readiness & Approval	In Development	July 2023

The project implementation schedule will be developed during Stage 4. The AB 796 Project objectives are required to be implemented by July 1, 2025, or sooner based on the DxP project implementation of the DL solution phase.

H. Supplemental Information

Requested Resources	FY 2023/24
Personal Services:	
Program Support Staff (Salaries)	320,000
Benefits	213,000
Total Personal Services Costs	\$533,000
Operating Expenses / Equipment:	
Standard Complement	62,000
Project Manager (PM)	300,000
Organizational Change Management (OCM)	250,000
Business Process Re-engineering / Requirements / Business Analyst / Tester	800,000
CDT Project Approval & Oversight (PAO)	131,000
Independent Verification & Validation (IV&V)	150,000
System Integrator / Developers	1,358,000
Identity Management Professional Services	500,000
Identity Management Software	100,000
Infrastructure Modifications	50,000
Remittance System Modifications	200,000
Other Information Technology (Laptop/SW)	69,000
Total OEE Costs	\$3,970,000
Total Costs:	\$ 4,503,000

I. Recommendation

Provide one-time funding and support for the proposed external consulting and professional services to modify and improve current business process flows of various customer service channels that impact multiple DMV systems, applications, and services such as: SSKs, remittance processing equipment, online customer DL/ID application, as well as identity and document management. Furthermore, utilizing the DXP DL PaaS solution that will replace current DL legacy systems, addressed by AB 796's requirements, will provide an effective method to transmit motor voter data to SOS, provide a unified view of customer data, provide business intelligence/data mining capabilities, integration across modules, flexibility for product customization, modern interface capabilities, as well as streamlined reporting.

Note: During the Secretary of State's (SOS) analysis of AB 796, the SOS did not anticipate any technology changes to their Motor Voter program. After discussion with the DMV about DMV's intent to modernize the transfer of data, the SOS anticipates that technology changes may be required. Based on approval of the DMV's AB 796 BCP for FY 2023/24, the SOS may submit their own BCP for technology changes to their system to allow for integration with the DMV systems to transfer motor voter data.

BCP Fiscal Detail Sheet

BCP Title: AB 796 - Motor Voter

BR Name: 2740-102-BCP-2023-MR

Budget Request Summary

	FY23					
	CY	BY	BY+1	BY+2	BY+3	BY+4
Salaries and Wages						
Earnings - Temporary Help	0	320	0	0	0	0
Total Salaries and Wages	\$0	\$320	\$0	\$0	\$0	\$0
Total Staff Benefits						
	0	212	0	0	0	0
Total Personal Services	\$0	\$532	\$0	\$0	\$0	\$0
Operating Expenses and Equipment						
5301 - General Expense	0	23	0	0	0	0
5304 - Communications	0	3	0	0	0	0
5320 - Travel: In-State	0	2	0	0	0	0
5322 - Training	0	5	0	0	0	0
5340 - Consulting and Professional Services -	0	3,558	0	0	0	0
5340 - Consulting and Professional Services -	0	131	0	0	0	0
5346 - Information Technology	0	229	0	0	0	0
5368 - Non-Capital Asset Purchases -Equipment	0	20	0	0	0	0
Total Operating Expenses and Equipment	\$0	\$3,971	\$0	\$0	\$0	\$0
Total Budget Request	\$0	\$4,503	\$0	\$0	\$0	\$0

Fund Summary

Fund Source - State Operations						
0001 - General Fund	0	4,503	0	0	0	0
Total State Operations Expenditures	\$0	\$4,503	\$0	\$0	\$0	\$0
Total All Funds	\$0	\$4,503	\$0	\$0	\$0	\$0

Program Summary

Program Funding						
2135 - Driver Licensing and Personal Identification	0	4,503	0	0	0	0
Total All Programs	\$0	\$4,503	\$0	\$0	\$0	\$0