STATE OF CALIFORNIA
Budget Change Proposal - Cover Sheet
DF-46 (REV 10/20)

Fiscal Year 2022-23	**Business Unit** 7100	**Department** Employment Development Department	**Priority No.**

Budget Request Name 7100-013-BCP-2022-GB	**Program** 5920, 5925	**Subprogram**

Budget Request Description
Vendor Services

Budget Request Summary
The Employment Development Department requests $96.3 million in 2022-23 and $45.1 million in 2023-24 and 2024-25, split between the General Fund and the Unemployment Compensation Disability Fund to provide continued funding for vendor services contracts entered into during the COVID-19 Pandemic to reduce fraud, manage the workload backlog, and improve the claimant experience for Californians filing for benefit payments.

Requires Legislation ☐ Yes ☒ No	**Code Section(s) to be Added/Amended/Repealed**

Does this BCP contain information technology (IT) components? ☒ Yes ☐ No *If yes, departmental Chief Information Officer must sign.*	**Department CIO** Rita Gass	**Date** 12/7/2021

For IT requests, specify the project number, the most recent project approval document (FSR, SPR, S1BA, S2AA, S3SD, S4PRA), and the approval date.

Project No.   **Project Approval Document:**

Approval Date:

If proposal affects another department, does other department concur with proposal? ☐ Yes ☐ No
Attach comments of affected department, signed and dated by the department director or designee.

Prepared By Geoff Garcia	**Date** 12/7/2021	**Reviewed By** Andy Bassi	**Date** 12/7/2021
Department Director Rita Saenz	**Date** 12/14/2021	**Agency Secretary** Natalie Palugyai	**Date** 12/17/2021

Department of Finance Use Only

Additional Review: ☐ **Capital Outlay** ☐ **ITCU** ☐ **FSCU** ☐ **OSAE** ☐ **Dept. of Technology**

PPBA Danielle Brandon	**Date submitted to the Legislature** 1/10/2022

A. Budget Request Summary

The Employment Development Department requests $96.3 million in 2022-23 and $45.1 million in 2023-24 and 2024-25, split between the General Fund and the Unemployment Compensation Disability Fund to provide continued funding for vendor services contracts entered into during the COVID-19 Pandemic to reduce fraud, manage the workload backlog, and improve the claimant experience for Californians filing for benefit payments.

B. Background/History

The EDD administers both the Unemployment Insurance (UI) and Disability Insurance (DI) programs, striving to provide benefits to eligible Californians in a timely manner while protecting the integrity of the programs. Due to the COVID-19 Pandemic, the EDD experienced an overwhelming surge in claims, resulting in a substantial increase in workload, a backlog of claims, and confirmed extensive fraud due to limitations and vulnerabilities of outdated information technology (IT) systems and overcomplicated business processes. As a result of the widely publicized issues, the Governor formed a Strike Team to assess the EDD's response. The Strike Team created a plan to improve the claim process and modernize the EDD's various IT systems. Based on the findings of the report, the EDD took immediate action to implement the recommendations by contracting with vendors to shore up the vulnerabilities within the IT systems with a focus on more efficient claim processing, fraud risk mitigation and detection and identity management. Funds will be leveraged to not only continue important system improvements which began during the pandemic, but also start to modernize important aspects of EDD's underlying IT systems in order to position the Department to effectively serve the public. These efforts include contracts that provide critical services for the benefit payments process such as:

- Fraud Prevention and Detection
- Identity Management
- Security Services for IT Systems
- Support for Pandemic Programs
- Customer Experience
- Parallel Modernization for IT Systems
- License Maintenance for Legislative Tracking, Workshare, and AskEDD
- Document Upload Functionality
- Reporting Tool Software
- Testing Consultants
- Disaster Recovery Solution

Financing of the UI program is a cycle which provides a significant influx of federal funds as workload increases, causing demands for services and staffing to expand rather rapidly when recessions hit, but funding then contracts fairly dramatically when the economy starts to improve. This financing model, coupled with years of underfunding at the federal level, does not allow much cushion for states to manage that transition, prepare for future recessions, or to adequately invest in the appropriate technology to modernize the system itself. The cost to run California's UI program typically exceeds the federal funding provided, making it difficult to both protect program integrity and adequately serve UI customers using federal funds alone.

Due to insufficient federal funding of the program, California and many other states have been forced to augment the federal UI program with state dollars. California's UI program requires an augmentation of more than $100 million in state dollars annually in order to process claims timely and meet the demands of the program. Even with these state supplemental resources, the inability to effectively fund the program during years of low unemployment has contributed to slower modernization of California's UI systems, which has been further exacerbated during the COVID-19 pandemic.

As federal UI funding starts to decrease due to workload, EDD will continue to experience higher costs to administer the UI program as a result of the many products and improvements which were put in place to combat fraud and improve the customer experience. Outside of specific and limited grant opportunities, which the EDD has and will continue to apply for, the federal administrative funding does not cover increased costs in these types of areas.

EDD is implementing the fraud risk mitigation tools for the DI program as was done for the UI program in order to protect benefits for legitimate California workers in need. Financing for the DI program related enhancements that are also requested in this proposal requires a budget augmentation from the Unemployment Compensation Disability fund.

C. State Level Consideration

The state's benefit programs have drawn significant attention due to the substantial service challenges faced during the pandemic, which are ongoing. With the continued underfunding from the federal government, the Department has no option other than to seek alternate funding sources for these vendor services contracts that provide critical services to UI and DI customers.

This proposal is in alignment with EDD's mission and vision statements.

Mission: The EDD enhances California's economic growth and prosperity by collaboratively delivering valuable and innovative services to meet the evolving needs of employers, workers, and job seekers.

Vision: The EDD strengthens the economic vitality of Californians and their communities.

Additionally, this proposal is consistent with EDD's strategic goals as described in EDD's Strategic Plan.

EDD Strategic Goal: Responsible Service- Negotiate clear commitments with stakeholders and focus on priorities.

EDD has implemented a number of new solutions to improve the benefit payments system for Californians seeking benefit payments and implemented new fraud prevention and detection measures.

EDD Strategic Goal: Sustainable Business Operations- Align system operations, administration resources, and business processes with strategic priorities and budgetary parameters.

EDD experienced a substantial increase in workload for benefit payments during the pandemic. As a result, business processes needed to change immediately and EDD implemented new technology solutions in order to process the workload. These efforts were able to be funded based on the additional federal funding EDD received. As the federal funding starts to decrease these implemented technology solutions put in place to improve the benefit payments system can no longer be sustained within EDD's existing budget. The technology solutions for the DI program cannot be afforded within the existing program budget without an augmentation.

EDD Strategic Goal: Technological Innovation- Invest in the future by supporting appropriate technology solutions.

During the pandemic EDD implemented many technological solutions that were raised by the Strike Team, the California State Auditor, and the Legislature. EDD contracted with vendors to implement solutions designed to improve the customer experience for Californians seeking its services. Many of the solutions in place assist with combating fraud so only eligible Californians receive the benefits that they are entitled to.

D. Justification

The EDD is committed to reducing and preventing fraud within the UI and DI programs and improving the UI and DI benefit claim processing experience for its customers. Although some of the enhanced federal UI programs have ended in early September 2021, there are many complex post-project activities that still need to take place, which require vendor assistance involving changes to the benefit payment systems. The same processes being implemented to combat fraud in the UI program will also be implemented within the DI program benefit system. Many of these products were implemented to address fraud and security so these products are now an annual cost for the Department for processing benefit payments.

In order to do these tasks successfully, funding for the vendor services contracts is needed to support EDD's IT systems that process UI and DI benefit claims. EDD began entering into contracts during the last quarter of 2019-20. Contracts continued into 2020-21 and 2021-22 and additional contracts were executed to combat fraud and improve the UI benefit payments system. These contracts were paid for with the additional UI Administration federal funding that EDD received as a result of the pandemic and the highest UI rate ever experienced in California. Starting in 2022-23, EDD's UI Administration federal funding will decrease to levels that were in place pre-pandemic. This will not allow EDD to pay for the new products and services that have been implemented for processing benefit payments. All of these products and services were implemented to improve the customer experience and are now integral to how EDD processes benefit payments. Suspending these products and services will mean going back to how EDD processed benefit payments prior to the pandemic without the added functionality that is assisting with fraud prevention and detection and overall improved service delivery for Californians seeking benefit payments.

In addition, many of these products and services were procured to address recommendations by the EDD Strike Team, the California State Auditor, and the Legislature. These contracts provide mission critical services such as fraud prevention and detection, identity management, security services, support for pandemic programs, customer experience, parallel modernization, license maintenance for legislative tracking, workshare, AskEDD, document upload functionality, reporting tool software, testing consultants, and a disaster recovery solution. These contracts include:

- **Automated Batch Review –** Vendor provides automated batch review of UI and DI benefit claim information to determine the fraud risk level of each claim. The vendor helps government agencies prevent, detect, and investigate fraud through identity verification, risk assessment, and locate tools. Without this contract EDD cannot determine the scope of fraudulent claims including claims by out of state and county incarcerated individuals, reclaim overpayments and/or stop payments, and it would hamper EDD's ability in criminal investigations. The cost for the vendor to provide automated batch reviews is approximately $1.7 million annually for the UI program and $1.3 million annually for the DI program.

- **Identity Risk Analytics –** Vendor provides identity risk analytics software to enhance the current UI claimant fraud detection and prevention process. The software

enables nightly data exchanges thus allowing a visual, interactive data dashboard in order for new UI claims and claim status changes to be evaluated in a timely manner. Without the use of this software EDD would be relying on a manual, weekly batch process which impacts the timeliness of issuing UI first payment within the Department of Labor's (DOL) measure of 14 days. EDD will not be able to detect and prevent fraud on UI claims in a timely manner. Fraud tools for reporting and dashboards will be not available to EDD. The cost for the vendor to provide this software is approximately $2.0 million annually.

- **Identity Verification –** Vendor provides an identity verification/proofing solution to support the UI and DI benefit claims process. Prior to implementing the vendor's identity verification solution the existing process EDD used caused delays in application processing and identity information attacks leading to fraudulent payments issued. The new solution has improved the customer experience, provides better support for customers, and provides higher confidence in the identity of users filing benefit claims online than the previous process. Without this contract, fraud will increase and the workload of staff processing claims will increase as EDD will have to revert to the previous process of identity verification. Additionally, DOL recommends States use an identity proofing tolls to combat UI fraud. The cost for the vendor to provide this software is approximately $15.2 million annually for the UI program and $5.6 million annually for the DI program.

- **Identify Management Replacement –** The current Identity Management (IdM) infrastructure requires extended support and will be end of life by December 2021. The IdM system is used in UI Online to manage claimants' user ID and password. Without the IdM System, claimants will not be able to use UI Online, thus, they will not have the ability to file or certify claims. The new software and implementation services solution will establish a new environment for authenticating identities when accessing EDD's online benefit services. The new IdM solution to be implemented in 2021-22 requires vendor support and maintenance on an ongoing basis. If the IdM system goes down the benefit payments system cannot be accessed by Californians filing claims. The cost for the vendor to provide the new IdM solution is approximately $2.2 million annually.

- **Website Managed Security Services –** Vendor is providing managed security services for EDD's website and protects EDD's public facing services including Benefit Programs Online. This service includes Site Defender and BotManager to detect and prevent unauthorized access to EDD's website. Not having this service opens up risk for EDD's website and does not provide protection for EDD's public facing applications such as BPO, UI Online and SDI Online to be accessed by unauthorized users which poses a security risk and potential for data loss. The cost for the vendor to provide these services is approximately $1.3 million annually.

- **Mainframe Security Support –** Vendor is supplementing the current EDD IT staff supporting the Remote Access Control Facility (RACF) and the Global Security support within EDD's mainframe environment. Due to COVID-19, the RACF and Global Security onboarding access, access changes, and unlock/resets requests have increased dramatically and require immediate processing to ensure critical processes are not interrupted and payments are paid timely. Not having this contract causes delays in benefit payments processing and impacts resolving technical issues in a timely manner. The cost for the vendor to provide these services is approximately $0.7 million for 2022-23.

- **Project Management –** Vendor provides Project Management (PM) and Business Solutions services for the various COVID-19 federal stimulus projects. The vendor

augments the EDD IT team by managing all aspects of the stimulus projects, acts as an advisor to EDD's management team in matters related to the projects, and leads project teams comprised of technical and business subject matter experts. The PM services are required to develop and maintain an effective collaboration between EDD's project team, management, vendor, program, and technical staff to ensure that overall project objectives are met. The Business Solutions Analyst services are required to perform business systems analysis and for work that involves applying analytical processes to the planning, design, and implementation of new and improved business information systems and processes that meet EDD's business requirements. Not having this contract delivering PM services means critical IT projects such as overpayments, California State Auditor and Strike Team recommendations, and initiatives such as multi-language and military claims will take longer to implement with a risk of defects and re-work. There will be no PM to manage the sunset of various federal UI programs as well as changes to the DI programs such as Paid Family Leave (PFL), State Disability Insurance (SDI) and Non-Industrial Disability Insurance (NDI). The cost for the vendor to provide these services is approximately $4.0 million for UI in 2022-23 and $0.3 million for DI in 2022-23.

- **Mainframe Developers –** Vendor provides programming services for implementing changes for the various COVID-19 federal stimulus projects. The vendor augments the EDD's IT team with application analysis, design, development, testing, and documentation tasks. The vendor resources provide knowledge, skills, and abilities for online and batch mainframe support methodologies all in support of UI benefit claims processing. Without this contract it will take longer to implement UI program changes and enhancements such as overpayments and to complete programming changes needed to sunset various federal stimulus projects. Programming changes for multi-language and military claims will take longer to implement. Any future enhancements to the UI mainframe as required by DOL and requested by external stakeholders will take longer to implement. The cost for the vendor to provide these services is approximately $2.0 million for 2022-23.

- **UI Online and SDI Online Programmers –** Vendor provides programming changes and updates to the UI Online, SDI Online Single Client Database and other supporting systems for benefit claims processing. The various COVID-19 federal stimulus projects require extensive changes to EDD's IT systems. The vendor developed EDD's UI Online system and has the specialized skills required to assist EDD in making the system changes. System changes will also be made to the SDI online system. Without this contract EDD will not be able to implement changes to both online benefit systems including other IT systems to reflect the changes resulting from the federal stimulus projects. The cost for the vendor to provide these services is approximately $13.6 million for UI in 2022-23 and $0.4 million for DI in 2022-23.

- **Customer Experience/Usability –** Vendor provides best practices in iterative development and human centered design for building benefit services that rapidly deliver value and promote extensibility. Vendor uses tools to help customers understand which UI program they are eligible for and how to access benefits using the vendor's screener tool. Without this contract, EDD can only implement Phase 1 of the Strike Team recommendation which is Status of Determination. There will be no enhancements after the Phase 1 release without the funding. The cost for the vendor to provide these services is approximately $2.0 million for 2022-23.

- **Customer Experience Initiatives/Transformations –** Vendor provides expert knowledge and best practices to assist EDD with implementing robust solutions as it applies to telecommunications systems which have experienced very high call

volumes as a result of the pandemic. Vendor is providing strategic consulting and resources on all aspects of EDD's telecommunications systems including knowledge management and flow resources and training and quality assurance. Without this contract, the initiatives and transformations that are underway to improve the customer experience in both the UI and DI programs for telecommunications will not be completed and it will take longer for customers to obtain EDD's services. The cost for the vendor to provide these services is approximately $0.3 million for 2022-23.

- **Telecommunications Messaging Services –** Vendor provides telecommunications services to allow for inbound and outbound text messaging that allows for timely delivery of claim information. Chatbot service allows another communication channel to improve service efficiency and provide automated customer service. Without this contract, service offerings designed to assist more customers will not be provided which will further strain resources as customers will have to resort to the telephone as a primary service. The cost for the vendor to provide these services is approximately $1.5 million annually.

- **Application Programming Interface –** Vendor is providing software as a service subscription for an Application Programming Interface (API) that allows EDD to respond more rapidly to evolving trends with lower risk and with higher performance solution options for a complex and demanding workload. The vendor's API software solution has allowed EDD to deploy new architectural tools and technical environments, implement new governance, procedures, process rigor, and established a new middleware team structure including seasoned professionals. Some mission critical UI applications using API include workshare, claim tracker, and the interactive voice response system. Without this contract, EDD's enterprise applications will not be usable. The cost for the vendor to provide this software subscription is approximately $5.0 million annually.

- **Business Solutions –** Vendor provides licenses and implementation services including enterprise architect services in support of UI and DI benefits eligibility and payment. In addition to the regular UI program, multiple federal and state programs related to UI have been implemented which include Multiple Claim Per Address (MCPA), Mixed Earner Unemployment Compensation (MEUC) and Military Programs and Workshare. All of these UI programs allow additional claimants to be eligible for benefits. Other modules implemented include Knowledge Management System (KMS), Legislative Service Request Tracker (LSRT), and AskEDD which are designed to provide timely claims status information to legislative staff and provide claimants self-service options. All of these programs and modules require additional software licenses and implementation costs. The same methodology will be applied to the DI program modules and related enhancements. Without this contract EDD will not be able to enhance and support applications such as MCPA, MEUC, Military Programs, Workshare, KMS, LSRT, AskEDD, PFL, SDI, and NDI. Benefit case workers will not be able to adjudicate the cases for these applications without the licenses. EDD will be unable to make multi-language changes in these applications within the existing environment. The cost for the vendor to provide this software and implementation services is approximately $26.2 million in 2022-23 and $6.2 million in the out years for UI. The cost for the DI program software and implementation services is approximately $1.5 million.

- **Document Upload –** Vendor provides document upload functionality that allows UI claimants to upload requested identity or wage verification documents using the existing UI Online and UI Mobile website. Since a majority of UI customers use UI Online to file claims the document upload functionality speeds up the process of

receiving documents in order for EDD to have the information required to process the claim. Without this contract UI claims will take longer to process and cause the backlog to increase further. EDD will not be able to provide verification services for new UI claimant eligibility programs. The cost for the vendor to provide these services is approximately $1.7 million annually.

- **Business Intelligence Competency Center (BICC) Consulting –** Vendor is assisting the EDD in providing IT consulting for reporting and analysis needs as it applies to Business Intelligence, data management, and analytics. The vendor is conducting an analysis of the current BICC data warehouse environment and will provide foundational recommendations to enable the EDD to move towards development and implementation of an advanced fraud modeling and reporting environment. Without this contract, EDD will not be able to provide ad hoc reporting and data analysis requests to the Governor's Office, EDD leadership, Labor and Workforce Development Agency, California Department of Technology and the Legislature in a timely manner. Reporting and analytics on California prison inmate and State Hospital patient data will not be improved for cross matching data for claims. EDD would not receive fraud modeling recommendations and will be unable to receive recommendations for improving the current BICC environment. The cost for the vendor to provide these services is approximately $1.5 million for 2022-23.

- **Testing Consultants –** Vendor will supplement the current EDD IT testing team as additional testing resources are required to support all of the COVID-19 program changes occurring to benefit payment systems. These testing resources will assist in functional, performance and automation test activities. Without this contract, EDD will not be able to test the UI related application changes in a timely manner in order to release to production causing claims processing to be delayed. Some of the minor defects that were included in production releases were due to the lack of testing and the need to implement faster. The cost for the vendor to provide these services is approximately $2.1 million for 2022-23.

- **Disaster Recovery/Backup Solution –** Vendor will provide a disaster recovery solution for the UI Online/ California Unemployment Benefit Services system. Currently, there is no disaster recovery solution for this public facing system. Without this contract, EDD cannot develop a backup and disaster recovery solution for the UI Online system which is a public facing application. In the event of a disaster that impacts the current UI Online environment the processing of benefit payments would be impacted. Multiple hardware components and software are at end of life and need replacement. If these components fails, EDD will not be able to restore critical business application data. Current backup legacy technology is still using tapes for backup where most of the industry has moved to backing up to disk, reducing risk of loss of critical business, improving speed of data restores and providing stronger data security. Using legacy backup technology can sometimes take more than 24 hours to do a restore. The cost for the vendor to provide these services is estimated at $3.0 million for 2022-23 and when a solution is implemented there will be ongoing costs which are to be determined.

- **Fraud Services –** Vendor will provide advisory services, including fraud analysis, fraud data analytics, and review of policies, cybersecurity assessment and assistance in resolving California State Auditor recommendations on behalf of the EDD. The contractor will work with the EDD to assess EDD's fraud detection and prevention capabilities. The contractor resources will work collaboratively and directly with the executive team, policy staff, project and program managers, and technical staff.

The cost for the vendor to provide these services is approximately $1.2 million for 2022-23 for the DI program.

E. Outcomes and Accountability

This proposal will enable the EDD to continue its efforts to reduce fraud, improve the claimant experience and achieve effective UI and DI delivery systems for the people of California by addressing benefit payments workload. The Department will be committed to tracking these efforts and reporting progress updates to the Legislature as necessary.

F. Analysis of All Feasible Alternatives

Alternative 1: Approve a budget augmentation of $86.0 million in General Fund and $10.3 million in Unemployment Compensation Disability Fund in 2022-23, as well as $36.8 million in General Fund and $8.3 million in Unemployment Compensation Disability Fund in 2023-24 and 2024-25 to provide continued funding for vendor services contracts entered into during the COVID-19 Pandemic to reduce fraud, manage the workload backlog, and improve the claimant experience for Californians filing for benefit payments.

Pros:

- Provides EDD the requested resources required to continue its efforts to support mission critical programs that reduce fraud, improve the claimant experience, and achieve an effective UI delivery system for the people of California by addressing benefit payments workload.

- Continues to provide funding for service improvements implemented for benefit payments workload.

- Improves IT systems that process benefit payments workload.

Cons:

- Increase to General Fund and the Unemployment Compensation Disability Fund expenditures.

Alternative 2: Redirect existing Department UI, DI and PFL funding to support this effort.

Pros:

- No budget augmentation required.

Cons:

- Existing funding is dedicated to staffing to support UI, DI, and PFL service levels and address workload. Reducing staff at this time will further exacerbate service levels and will result in an increase in the backlog of benefit claims.

- Not a viable option as overall Department UI funding is decreasing from pandemic levels and existing DI and PFL funding is not sufficient to support these products and services.

Alternative 3: Do not approve this request for funding for vendor services in support of benefit payments.

Pros:

- No budget augmentation required.

Cons:

- Increases fraud potential as new processes implemented to reduce fraud cannot be sustained and EDD must revert back to the Pre-Pandemic identify verification process.

- EDD cannot pay for the software and service improvements that have been implemented to improve the benefit payment process and customer experience.

- Increases backlog of benefit claims.

- Increases complaints from claimants, Legislature, and the public.

G. Implementation Plan

Contractual agreements are in place and have been since 2020-21 for many of the products and services that are requested in this proposal and it is expected that agreements will be in place for most of the remaining products and services during 2021-22. Continued funding for these products and services will allow EDD to continue supporting benefit payments without a break in service.

H. Supplemental Information

See attachment.

I. Recommendation

The EDD recommends approval of Alternative 1 to provide funding for the vendor services contracts in support of benefit payments in order to reduce fraud and improve the experience for EDD's customers.

BCP Fiscal Detail Sheet

BCP Title: Vendor Services

BR Name: 7100-013-BCP-2022-GB

Budget Request Summary

Operating Expenses and Equipment

Operating Expenses and Equipment	FY22 Current Year	FY22 Budget Year	FY22 BY+1	FY22 BY+2	FY22 BY+3	FY22 BY+4
5340 - Consulting and Professional Services - External	0	96,318	45,136	45,136	0	0
Total Operating Expenses and Equipment	**$0**	**$96,318**	**$45,136**	**$45,136**	**$0**	**$0**

Total Budget Request

Total Budget Request	FY22 Current Year	FY22 Budget Year	FY22 BY+1	FY22 BY+2	FY22 BY+3	FY22 BY+4
Total Budget Request	**$0**	**$96,318**	**$45,136**	**$45,136**	**$0**	**$0**

Fund Summary

Fund Source

Fund Source	FY22 Current Year	FY22 Budget Year	FY22 BY+1	FY22 BY+2	FY22 BY+3	FY22 BY+4
State Operations - 0001 - General Fund	0	86,000	36,800	36,800	0	0
State Operations - 0588 - Unemployment Compensation Disability Fund	0	10,318	8,336	8,336	0	0
Total State Operations Expenditures	**$0**	**$96,318**	**$45,136**	**$45,136**	**$0**	**$0**
Total All Funds	**$0**	**$96,318**	**$45,136**	**$45,136**	**$0**	**$0**

Program Summary

Program Funding

Program Funding	FY22 Current Year	FY22 Budget Year	FY22 BY+1	FY22 BY+2	FY22 BY+3	FY22 BY+4
5920 - Unemployment Insurance Program	0	86,000	36,800	36,800	0	0
5925 - Disability Insurance Program	0	10,318	8,336	8,336	0	0
Total All Programs	**$0**	**$96,318**	**$45,136**	**$45,136**	**$0**	**$0**